

# COLLINGWOOD GENERAL & MARINE HOSPITAL

## STREAMLINES TRAINING WITH MSDSONLINE



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**David Viljanmaa**  
Senior Human Resources Generalist  
Collingwood General & Marine Hospital

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- Located 50 miles northwest of Toronto, Ontario
- Serving a community of 60,000 residents and 3.5 million visitors
- An MSDSonline customer since 2009

**C**ollingwood General & Marine Hospital (CGMH) is a 68-bed acute care facility located on the banks of Lake Huron in Collingwood, Ontario, about 50 miles northwest of Toronto. It serves more than 60,000 residents in the local community, as well as the 3.5 million annual vacationers who come through its bayside location each year. Founded in 1887, the “Marine” portion of its name originally denoted that in addition to the local community it supplied medical care to the sailors of the Great Lakes.

An MSDSonline customer since 2009, Collingwood began a relationship with MSDSonline for its safety data sheet management needs, but soon realized that MSDSonline could also provide efficiencies — saving both time and money — through its on-demand training solutions.

David Viljanmaa, Senior Human Resources Generalist, has worked at

Collingwood for over six years and led the transition to MSDSonline.

“We originally switched to MSDSonline from a competing safety data sheet service when it became too costly, and when we felt like that service didn’t match up with its price,” explains Mr. Viljanmaa. “MSDSOnline proved to be a great alternative. Then, when we ran into frustration with our training provider, we thought ‘Oh yeah. MSDSonline also offers an online training solution.’ We decided to give it a try, and we have been really happy with the results.”

According to Mr. Viljanmaa, MSDSonline’s custom online training functionality has helped Collingwood G&M Hospital track and analyze multiple trainings results across the organization.

“We develop and upload our own courses, and then we use [MSDSOnline] for

tracking participation and completion,” says Mr. Viljanmaa. “The expectation is that all staff complete all required training courses annually. MSDSonline helps us to confirm that actually happens. It helps to make sure everybody does what they’re supposed to, and is up to speed. The Manager Tool, in particular, is a really handy for this. We can use it to look at a breakdown of things by department, and each manager can see who has trained and who hasn’t.”

According to Mr. Viljanmaa, this training functionality has resulted in tangible time-savings for CGMH.

“It definitely makes things quicker and easier,” elaborates Mr. Viljanmaa. “If we didn’t have this system [from MSDSonline], it would take a whole lot of man hours to track all of this data. Now we can quickly pull up results in any department, for any course, and see all the results.”



“MSDSonline just fits well with us. We’re in Canada, and we find that too many companies in this space offer services geared only toward American businesses, which we won’t need or use. But with MSDSonline, we can use the tracking system and upload our own courses we’ve created specifically for our hospital. It’s exactly what we need. We’re happy and we’ve had it ever since.”

Concludes Mr. Viljanmaa, “It’s saved us time and money, absolutely. Going with MSDSonline is a no-brainer!”

## BUSINESSES FIND PROVEN TRAINING SOLUTIONS WITH MSDSONLINE

MSDSonline’s on-demand training solutions are trusted by thousands of health and safety professionals across North America to help them educate their workforce, bolster workplace safety, and satisfy government-mandated regulatory compliance requirements.

MSDSonline’s regularly-updated portfolio of nearly 100 expert-reviewed courses allows businesses of all sizes and types to keep up with changing rules and regulations, while taking steps to lower costs, reduce injuries, and help prevent accidents. From providing required training to new employees, to tracking worker participation across multiple facilities, to refreshing veteran workers on old regulations that may have been updated, our cutting-edge solutions make it easy for EHS professionals to ensure that workers have completed all required courses to meet training compliance standards.

Our flexible, Web-based eLearning solutions come with a variety of customizable options. Our Standard Package is ideal for workplaces with up to 100 learners who have more basic training needs, and our Premium Package brings the additional administrative controls and customizable features that many larger organizations need.

Don’t let tight budgets or lead-time constraints delay important trainings. We can help you get started quickly and easily with no hassles and a minimum investment. Whether you need to improve compliance training, raise the skills of your workforce, or just need a more time- and cost-efficient way of doing things, our solutions offer on-demand training in a scalable, fully-hosted environment at a competitive price.

## Benefits of MSDSonline On-Demand Training

### Access a Powerful Library of Courses

Easily and instantly access nearly 100 expert-reviewed training courses that cover the issues that are vital for today’s EHS professionals. Workers can complete trainings as time allows – start a training at one terminal, save progress, return to work, and login at another terminal to complete the course.

### Gauge and Acknowledge Employee Participation

Use administrative tools to track employee completion of required trainings. Multiple-choice knowledge challenges are integrated into each course, providing scores to gauge each employee’s comprehension. Passing scores receive printable completion certificates, and powerful reports provide customers with precise and detailed training information. You can easily organize and export the results.

### Customize Training

Premium options allow users to create their own customized training courses with easy-to-use, browser-based development tools. Users can also directly import Powerpoint and SCORM content.



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