

# Emergency Response Services

Powered by ChemTel

From hazardous material shipping compliance to exposure support and right-to-know SDS access, VelocityEHS' 24-hour Emergency Response Services help keep your employees safe and your business compliant.



## Convenient Solutions to Support Your Emergency Response Needs

**Shipping Compliance** — Receive a 24-hour toll-free number — powered by ChemTel — for unlimited use on hazardous materials shipping papers and manifests in order to meet global and domestic regulatory requirements, such as those required by DOT, FAA, IMDG and IATA. Plus, receive a corresponding Certificate of Compliance for your records to help verify your coverage. And in the event of a spill, get access to SDSs and escalated incident reporting to your designated emergency contact.

**Exposure Support** — Get on-the-spot chemical exposure support to prevent serious injuries, and even save lives in the event of a chemical emergency. VelocityEHS Exposure Support — powered by ChemTel — puts trained specialists with more than 70 years of combined emergency call center experience at workers' fingertips. Toxicologists and medical technicians are on call at all times to provide critical chemical safety information and escalated incident reporting through a convenient hotline.

**SDS Rapid Access** — Backed by our industry leading MSDSonline database, your employees — global or domestic — get unlimited, 24/7 email or fax access to your company's inventory of safety data sheets through a convenient hotline to help protect employees and ensure compliance with SDS right-to-know, accessibility and library back-up requirements of global hazard communication regulations.

**Additional Services** — There are even more ways VelocityEHS can help support your emergency response needs, such as **lithium battery shipper support** — which gives you a 24-hour emergency response phone number to meet DOT and all international regulations for battery shipments, preferred pricing on lithium battery shipping labels, and technical and regulatory advice.

Contact us today to learn more about our additional emergency response services and any of the above solutions.

## Benefits

- **Around-the-Clock Access** — Available to protect employees at workplaces around the world 24 hours a day, 7 days a week.
- **Trusted Expertise** — One of a select few federally and globally recognized Emergency Response Communication Call Centers, providing exceptional and accurate hazardous materials emergency and mitigation support for more than 30 years.
- **Regulatory Compliant** — From DOT 49 CFR 172.604 and OSHA 29 CFR 1910.1200 to IMDG and IATA, meet global and domestic shipping requirements and SDS right-to-know accessibility and library backup requirements with our expert-staffed emergency response hotline.
- **Global Language Translation** — Meet the needs of a multi-lingual workforce with experts ready to field calls in more than 200 languages.
- **Excellent Customer Care** — Our dedicated support team takes pride in your satisfaction. Get ongoing access to general and technical support and more!

For additional details, including package and pricing information, call us toll-free at 1.888.362.2007 (U.S. & Canada Only). Outside the United States, call 1.312.881.2000.

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